pair
RECHARGE

We offer electric vehicle charging together with our partner Pair Recharge AB. Download their app Pair Recharge from the App Store or Google Play to be able to start charging your vehicle with us.

Charging instructions

1. You can download the Pair Recharge app in the App Store or Google Play. This is done by scanning the QR code on the charging station or through the website https://pair.se/recharge.
2. Create an account and follow the instructions in the app.
3. Fill in the license plate number and card details.
4. Open the BankID app to verify the card.
5. Connect the charging cable to the charging station, then to the car.
6. Press "Start charging" in the app. Select the charging box by searching for the charging station on the map.
7. End the charging by disconnecting the charging cable from the car.

Frequently Asked Questions

- *What kilowatt capacity do the charging boxes have?*
  The charging boxes can provide up to 11 kW.

- *How much does it cost?*
  The current price is available in the app.

- *Which charging cable can I use?*
  For regular charging, you must always use a Type 2 charging cable.

- Charging issues
  - Ensure that the cable is properly connected to both the car and the box.
  - Note that some cars require, for example, the doors to be unlocked before charging can start. Consult the car's manual if unsure.
  - If the charging cable is stuck when the charging is completed, try locking and then unlocking the car with the key.
  - Check that the payment card is open for online purchases.

  If you encounter any problems, please contact our support at (+46)036-330 00 90

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